

iPads

Working / Not Broken

- 100% Functional
- No hairline cracks (in frame)
- Can have scratches
- Can be dented/bent frame
- Minimal dust under screen
- Minimal white spots
- Minimal light diffusion/shadowing

Not Working / Broken

- Not 100% Functional (buttons not working)
- Has cracks in screen/LCD/frame
- Device is MDM/DEP or activation locked
- Failed battery (79% \geq)
- Failed home button (Touch ID)
- Failed digitizer
- Failed headset/camera/charge port
- Failed functionality/software

Chromebook/Laptop/MacBook

Working / Not Broken

- 100% Functional
- No damage/cracks
- Can have scratches
- All ports working
- Hinge secure (top doesn't fall from a 95° angle)
- Camera(s) must be working
- Trackpads fully functional

LCD

- If touchscreen, no dead spots
- Less than five dead pixels
- Minimal light diffusion
- No more than 2-3 LCD scratches
- Scratches are shorter than 1"

Not Working / Broken

D-Grade

- Has damage/cracks
- One or more port(s) is not functional
- Hinge is cracked
- Hinge falls over a 95°+ angle
- Lines through LCD
- Five+ dead pixels
- Heavy shadowing/light diffusion
- Three or more LCD scratches
- Scratches longer than 1"
- Plastic has cracks

F-Grade

- Not 100% functional
- Won't power on